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**Absolutes of
Memory Loss**
from Jo Huey

Never argue.
INSTEAD, AGREE.

Never say "I told you."
INSTEAD, REPEAT.

Never reason.
INSTEAD, DIVERT.

Never say, "You can't."
**INSTEAD, SAY, "DO WHAT YOU
CAN."**

Never shame.
INSTEAD, DISTRACT.

Never command or demand.
INSTEAD, ASK OR MODEL.

Never lecture.
INSTEAD, REASSURE.

Never condescend.
**INSTEAD, ENCOURAGE AND
PRAISE.**

Never say "remember."
INSTEAD, REMINISCE.

Never force.
INSTEAD, REINFORCE.